

# OCKER HILL ACADEMY

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www.ockerhillacademy.co.uk

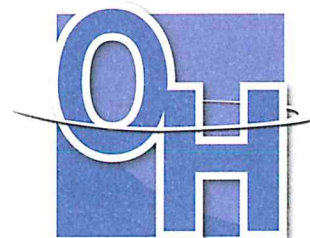
AGH/ASF

My Ref:

Your Ref:

4th March 2020

Ocker Hill Academy



Aim High • Aim Higher

Dear Parent/Carer

Ocker Hill Academy prides itself on the partnership established with parents to support their children's education and learning. Senior members of staff are available to discuss issues in the playground daily, as we feel this helps to promote the healthy partnership between yourselves and the Academy. We pride ourselves on our accessibility and communication, which enables us to work with yourselves to support your child during their time at Ocker Hill Academy.

Unfortunately, a minority of our parent community have recently not maintained the high standard of interaction that we usually receive and expect, using inappropriate language, in front of children, towards us.

This is totally unacceptable behaviour, particularly in front of children. Ocker Hill Academy staff and other parents have a right not to be treated in this manner.

Whilst we understand that this is a minority of our parent community who display this level of behaviour we also feel it is only fair to make the following clear to all parents/carers.

Ocker Hill Academy has a statement of zero tolerance which is posted on the site and available on request, for your information, this is a summary of its contents:

**Violence, Physical Aggression,  
Threats and Verbal Abuse are unacceptable.**

**The Academy staff strive to treat visitors with  
Due care, courtesy and respect.**

**Our staff expect the public to show the same  
Courtesy and respect.**

The Academy takes all incidents seriously and appropriate action will be pursued with the relevant authorities, including a ban from entering the academy grounds for a period of time.

Anyone wishing to discuss this letter with me please contact the Academy office to arrange a meeting.

Yours sincerely

Mr AG Hollyhead  
Principal



INVESTOR IN PEOPLE

• Principal: Mr A.G. Hollyhead •

